

Rapid Custom Pro5[®] MHC Pentamer Service (Class I)

Rapid Synthesis of Custom Pentamers in 12 Working Days

A dominant factor in your research is iteration time - the time it takes to get the experimental answer to your question. Four weeks means you can answer twelve sequential questions per year. Six months means you can answer only two.

So when time is critical in your project, you can now choose custom Pentamers for dispatch in only 12 working days. This service, which includes peptide synthesis, is designed to beat the timescales of any external source of MHC multimers, such as tetramers - whether commercial or core facility.

Your 'rapid synthesis' custom Pentamer is made to the same uncompromising quality standards as our 'standard delivery' custom Pentamers and is supplied with the same guarantee, 6 months for a labeled Pentamer, 12 months for an unlabeled Pentamer.

Service Specification

- (1) The rapid synthesis service is limited to a maximum of 4 custom MHC Class I Pentamers per order and to the 50 test pack size.
- (2) The rapid synthesis service is subject to availability at the time of ordering.
- (3) Dispatch is 12 working days from the day that the order is accepted by ProImmune. An order is accepted if the custom peptide sequence submitted passes the criteria set by ProImmune for custom Pentamer synthesis, and all the relevant information is provided to allow processing of the order, e.g. full invoice and delivery addresses, method of payment, customer account not on hold. Following order acceptance and processing, email confirmation is sent to the customer with an expected dispatch date.
- (4) Each rapid synthesis custom Pentamer is subject to a Rapid Synthesis Charge (product code FRSC, see price list for details) www.proimmune.com/ecommerce/page.php?page=prices
- (5) The Rapid Synthesis Charge will only be made if the Pentamer is dispatched on or before the 12th working day following order acceptance, or if the Pentamer fails synthesis and quality control on or before the 12th working day following order acceptance.
- (6) The Rapid Synthesis Charge will not be made if the Pentamer is dispatched after the 12th working day following order acceptance, or if the Pentamer fails synthesis and quality control after the 12th working day following order acceptance.
- (7) We expect to meet our 12 day deadline in most cases. However, due to the nature of synthesis of new custom peptide sequences we cannot guarantee that all orders can be dispatched within 12 days. ProImmune strongly advises that experiments using custom items are not set up prior to arrival of the product with the end user.
- (8) Delivery time is subject to transit conditions and destination. Custom Pentamers are delivered from the UK by an express service overnight to Europe, in 1-2 days to USA & Canada and in 4 days to the rest of the world.

ST20 V1.1 Last Revision January 2011